



Governmental Profile

HyperAgent™ Technology

- Single Agent technology
- Multi-level Monitoring and Reporting
- Real time one second data collection and reporting
- Web based and WAP enabled
- Highly Flexible
- Any Platform - Windows, Unix, Linux, AS/400 and OS/390
- Any Database - SQL Server, Oracle, Informix, DB2 and Sybase
- Highly Secure



Company Information

- Software firm serving customers nationwide for over 10 years
- Providing enterprise solutions to both public and private sector
- Headquartered in Houston, Texas
- **State of Texas DIR Go DIRECT Contract # SDD-541**
- **Texas Buy Board Contract**

Sample of Governmental Solutions

Houston Municipal Courts

- Application Monitoring - Maximus/CourtView
- SLA Scorecard Creation Application Assessment
- Server Monitoring - Windows and Unix
- Network Monitoring
- Database Monitoring - Oracle
- FormsGen replacement with HyperForms

Houston Police Department

- Application Assessment - NetMotion
- Network Baseline Assessment
- Application Assessment - Pre Installation for New Records Management Solution - Tiburon

Houston Information Technology Division

- Enterprise Network Reporting
- Investigative Monitoring
- Application Monitoring

Houston Public Works & Engineering

- Server Monitoring
- Application Monitoring – Internal and External
- Application Assessment and Stress Testing of Water Bill Payment system

Houston Emergency Center

- Application Monitoring - Northrup Gruman 911

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**Superior Real-Time Monitoring, Management, and Reporting of
Servers, Applications, Networks, Databases, Desktops
& Other Devices with a Single Agent**



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Key Features

Architecture - Our Single-Agent architecture ensures that you never have to place an agent on any server/device being managed. Our solution can manage 100+ servers from one server. No other Systems Management or Application Management software offers this. This has proven to be a major cost savings to our clients.

Data Collection - We are able to collect Real time System, Service and Business metrics, into a single data store, from Windows, Unix, Linux, AS/400 and Mainframe. We report by server, cluster or application and some metrics we can report on in 1 second increments, which is especially useful for mission critical applications. Our **bandwidth requirements are approximately 2k per server**, per interval.

Multi-Level Metrics - While most System Management tools provide system level data, business owners that use our solution find value with utilizing one tool that tells your technical people server information as well as provide real-time business intelligence.

Open System and Integration - Our Web based open architecture is written in Java and Java script, which allows us to quickly interface to a wide range of products. Our HyperAgent™ is also WAP enabled and users have the ability to start and stop services from their cell phone.

Application Types - We can manage web based or C/S applications on any platform or database.

Security - Windows - Standard Authentication & Unix - Secure Shell Implementation

Uses

Application Related Uses

Monitoring/Management/Reporting of: Client/Server Applications ~ Exchange ~ eBusiness ~ eCommerce ~ Portals ~ Proprietary Applications ~ Service Level Agreements ~ Transactions ~ Video Conferencing ~ Voice Networks ~ VoIP Networks ~ Web Applications. **Also** Performance Measurement ~ Quality of Service ~ Workload Scheduling

Infrastructure Related Uses

Monitoring/Management/Reporting of: Broadband Monitoring (System and End User Perspective) ~ Copier "Break/Fix" ~ Data Center ~ Database ~ Enterprise ~ IT Asset ~ Network ~ NOC ~ Storage ~ Server ~ Service Level Agreements ~ Server Consolidation. **Also** Asset Discovery ~ Automation ~ Capacity Planning ~ Database Performance ~ Dynamic Load Balancing ~ Enterprise Dashboard



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