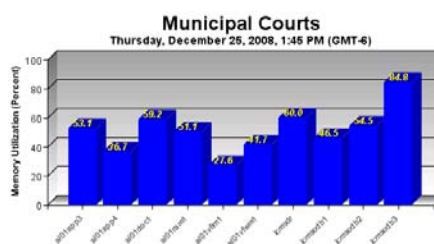
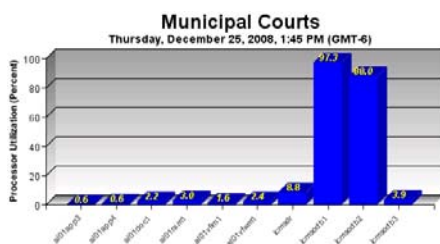


Court Information Technology Services

In addition to a providing a powerful court management application, eB1 also provides services to assess, monitor and optimize your court's IT environment, no matter which applications you implement. eB1 has the tools and expertise to analyze your court's applications, servers, workstations, networks and other infrastructure components. Our services include:

- An end-to-end performance assessment of your court application, including end-user system response time and availability as measured against a service level agreement.
- Implementation of a 24x7 monitoring solution for data collection, reporting and alerting of all servers, workstations and network devices without the need to install software on any court computers.
- Asset discovery and inventory of all hardware and software. All IP-based devices (computers, switches, routers, printers, etc.) are included. All server and PC software, including date of last use, is provided for licensing review.
- Load testing of your court system to determine current capacity and plan for future capacity. eB1 will exercise the application with virtual users modeled using real user workloads and provide a capacity report and forecast.
- Design of a performance optimization plan for tuning and reconfiguration application and database components. Our IT experts will search for and exploit opportunities to enhance the performance of any court system.



Contact us regarding your court IT monitoring and management needs.